




# WELCOME TO *Hello Doctor!*



Hello Doctor lets you talk to your doctor on your phone, any time, any where.

**Just request a call or send your question via text.**

 <p>Download the app</p> <p>GET IT ON <b>Google Play</b></p> <p>Download on the <b>App Store</b></p> <p>EXPLORE IT ON <b>AppGallery</b></p>	 <p>Log in via our website</p> <p><a href="http://www.hellodoctor.co.za">www.hellodoctor.co.za</a></p>	 <p><i>Dial *120*1019#</i> from your phone and follow the prompts to request a call.</p> <p><b>WORKS ON ALL PHONES</b></p>
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## No time to stop by a clinic or doctor? Trusted help is just a tap away

Get access to quality healthcare without ever leaving your home, your job or wherever you are. Talk to a doctor on your phone, any time, any where, in any official language – for free.

Hello Doctor - a free, voluntary, mobile-based service that gives you access to doctors within minutes. You can get expert health advice through your phone, tablet or computer at no cost to you. Simply download the Hello Doctor app and log in with a one time pin and enjoy instant access to the full suite of convenient, easy to use health services. You can also access Hello Doctor through your MHC app – just tap on the icon, confirm your number and a doctor will call you back.

Hello Doctor doesn't charge any service fees. All you need is data or a Wi-Fi connection to use the app and since our doctors call you, you won't need to use your airtime. Hello Doctor also integrates with the Nubabi product as an additional call-back functionality for advice and support. Refer to page 17 for more information on Nubabi.

## HELLO DOCTOR OFFERS YOU:

### DOCTOR ACCESS

Speak to a doctor over the phone, or chat via text message. All consultations are completely private and confidential.

### HEALTH EDUCATION

Get free daily advice with Hello Doctor's health tips and health coaching. Subscribe to any category that interests you and walk the journey to better health.

### MONTHLY EMAILS

Emails give you the latest health trends and advice.

### USSD - UNSTRUCTURED SUPPLEMENTARY SERVICE DATA

You can dial \*120\*1019# from your mobile phone and follow the menu prompts to request a call back from a doctor or send a text message to the number that they provide. Just enter your ID/Passport number and you'll receive a one-time password (OTP) via SMS. OTP not arriving? Call us on 087 230 0002 to confirm your details or WhatsApp us on 073 778 4632.

**No waiting in queues, no delays, no worries.**

Download the app and get relevant and reliable health advice at the touch of a button.

