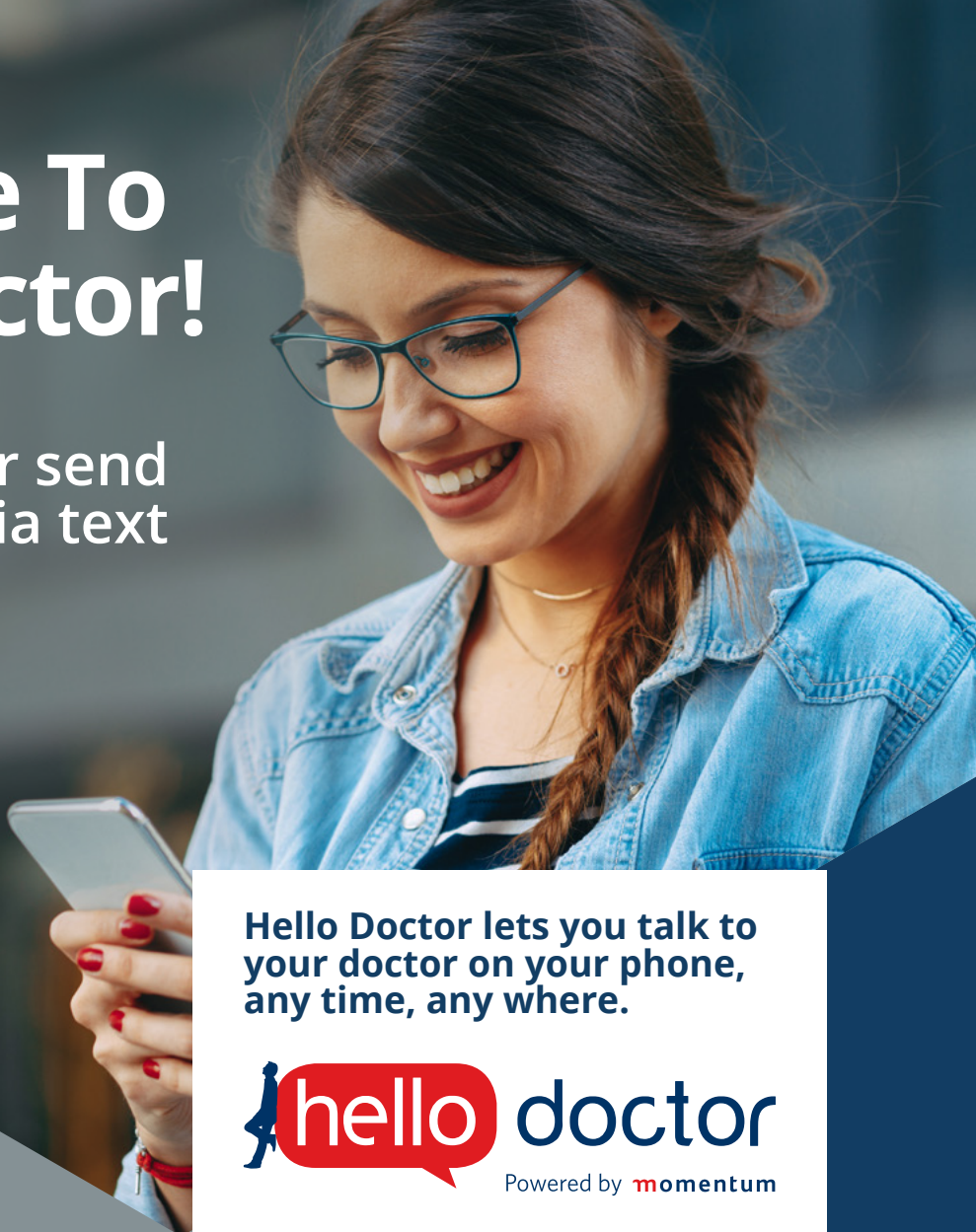


Welcome To Hello Doctor!

Request a call or send your question via text



Hello Doctor lets you talk to your doctor on your phone, any time, any where.

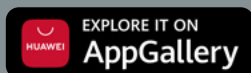


DIAL *120*1019#

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Get access to quality healthcare without leaving home or wherever you are. Talk to a doctor on your phone, anytime, anywhere, in any of our official languages – for free.

Hello Doctor is a free, voluntary, mobile-based service that gives you access to doctors within minutes. You can get expert health advice through your phone, tablet or computer at no cost to you. Simply download the Hello Doctor app and log in with a one-time password (OTP) and enjoy instant access to the full suite of convenient, easy to use health services. You can also access Hello Doctor through your MHC app – just tap on the icon, confirm your contact number and a doctor will call you back.

Hello Doctor does not charge any service fees. All you need is data or a Wi-Fi connection to use the app and as our doctors call you, you won't need to use your airtime.

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Speak to a doctor over the phone, or chat via text message. All information shared is completely private and confidential.



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UNSTRUCTURED SUPPLEMENTARY SERVICE DATA (USSD)

You can dial ***120*1019#** from your mobile phone and follow the menu prompts to request a call back from a doctor or send a text message to the number that they provide. Just enter your ID/Passport number and you'll receive a one-time password (OTP) via SMS. **OTP not arriving?**

Call us on 087 230 0002 to confirm your details or **WhatsApp us on 073 778 4632**.

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